

# GRAND RENTAL STATION

## SOME IMPORTANT THINGS TO REMEMBER WHEN RENTING

Our store hours are Monday – Friday 7:30a – 5:00p      Saturday 7:30a – 12n

Check our website for Holiday hours

A DAY rental is 24 hours (ex. Pickup equipment at 11am on Tuesday and return 11am Wednesday)

½ DAY rental is 4.5 hours out of store, we close at 5p weekdays and 12n on Saturday.

Also, we offer ½ DAY overnight. Pick up equipment between 4:00p – 4:30p and return by 8:30a the next morning. Early pickup or late return will result in extra charges.

A lot of our machines are equipped with a meter. The meter is active when the machine is running. Therefore, running time is limited to the following rules:

1/2 day (Overnight or 4.5 hours out of store) rental limits usage to 4.5 hours

1 day (24 hour weekday) rental limits usage to 9.5 hours

Weekend (Sat - Sun) rental limits usage to 12.5 hours

Weekly (7 days) rental limits usage to 50 hours

Hour overage will result in additional charges.

Weekend rentals are due back by 8:30am. Late returns will result in additional charges.

Some equipment requires a ¾ ton truck to tow. Ask our Associates for details.

If equipment is delivered, the customer (renter) is responsible for calling for pickup. We do not pickup equipment automatically. Until the customer calls, the unit is still considered on rent. And additional charges will apply. We will provide a pickup number, if customer requests.

Damage Waiver does not cover tire damage or damage occurring during customer (renter) towing.

If you experience problems during your rental, please call the store (423-639-6160) as soon as possible.

Cleaning fee will be charged, if unit is returned dirty.

Customer is responsible to re-fill with proper fuel. If equipment is returned less than full, customer will be charged for fuel.

See our contracts for additional information.

We DO NOT offer after hours drop off.